

**Question for written answer E-006766/2012
to the Commission**
Rule 117
Daniel Hannan (ECR)

Subject: UCPD review

Can the Commission explain why it did not recommend a review of the Unfair Commercial Practices Directive (UCPD) in its recent report on the Directive?

**Question for written answer E-006765/2012
to the Commission**
Rule 117
Daniel Hannan (ECR)

Subject: UCPD in Cyprus

In reference to official complaint CHAP(2011)3252, will the Commission state what action it will take regarding Cyprus' failure to inform its consumers about the existence of the Unfair Commercial Practices Directive (UCPD) and the existence of the Cyprus Consumer Protection Service (CCPS)? And what action will the Commission take regarding the failure of the CCPS to properly investigate consumer complaints?